



Citizens Advice across Oxfordshire are here to help in the wake of coronavirus

In these worrying times, Citizens Advice across Oxfordshire want to remind people that the charity is still here for everyone. At the moment, the charity is not able to provide face-to-face advice but they are bolstering their Adviceline telephone service to help anyone who is in need of advice.

To find advice, please start by visiting www.citizensadvice.org.uk. If an answer cannot be found, call **Citizens Advice Adviceline on 03444111444**.

Citizens Advice website is constantly updated with the latest advice on [what the coronavirus could mean for people](#):

- Sick pay
- Rights to work from home
- Flights, accommodation and event cancellation
- People's rights if schools are closed
- Scams
- Losing work because of coronavirus

To find get in touch with your local Citizens Advice, visit www.caox.org.uk

Ends

We give people the knowledge and confidence they need to find their way forward - whoever they are, and whatever their problem.

Notes:

- The four Citizens Advice West Oxfordshire, Oxford, North Oxfordshire and South Northamptonshire and Oxfordshire and South Vale all exist to provide free,

confidential, independent advice in Oxfordshire and they are all members of Citizens Advice, the national charity

- For Citizens Advice across Oxfordshire general telephone advice, visit www.caox.org.co.uk
- Citizens Advice in Oxfordshire are supported by more than 670 trained volunteers and 52 paid staff working across 14 advice centres. In the last year, we helped 24,500 people across Oxfordshire with 73,000 issues.
- Citizens Advice is made up of the national charity Citizens Advice; the network of independent local Citizens Advice charities across England and Wales; the Citizens Advice consumer service; and the Witness Service.
- Citizens Advice helped 2.7 million people face to face, over the phone, by email and web chat in 2018-19. We had 29 million visits to our national website. For full service statistics see Citizens Advice monthly publication [Advice Trends](#).

To find out more, please get in touch with Judy Anders, Communications Officer at Citizens Advice Oxfordshire on judy.anders@citizensadvicewestoxon.org.uk

www.caox.org.uk

For more information contact:

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