



Citizens Advice have helped over 280 families in Oxfordshire keep a roof over their head this Christmas

Citizens Advice offices across Oxfordshire are delighted to announce that the charity is taking part in this year's #GivingTuesday campaign, to be held on the 3rd of December 2019.

The charity's free advice and support helped over 280 families in Oxfordshire keep a roof over their heads last year. Over 500 families across Oxfordshire gained a combined total of £2.9 million in income. 282 pensioners were supported with attendance allowance applications. This helped them to receive a combined extra £1.1 million income to cover their care costs.

Every year thousands of people come to Citizens Advice for free advice and help to solve their problems. Last year, the charity helped 24,500 people across Oxfordshire with 73,000 issues such as benefits, housing, debt, benefits, employment, relationships and consumer rights.

The charity needs to raise funds to keep supporting the thousands of people who need its help each year. In addition to applying for grants, Citizens Advice Oxfordshire relies heavily on donations to ensure everyone who walks through the door or calls the charity can be helped.

By donating to Citizens Advice, it will help the charity continue its vital work across Oxfordshire in 2020. Change someone's life for the better by donating on <https://citizensadviceoxfordshire.charitycheckout.co.uk/profile>

We give people the knowledge and confidence they need to find their way forward - whoever they are, and whatever their problem.

- Citizens Advice help people keep a roof over their heads by providing advice on housing benefit eligibility, money management and debt solutions. The charity also challenges and appeal housing benefits and helps with homelessness applications
- Attendance Allowance is a benefit for people over State Pension age who need help with personal care or supervision because of illness or disability. Lots of people are entitled to Attendance Allowance but don't know enough about it to claim. Claim Forms can be long and daunting so Citizens Advice help people through the process.
- #GivingTuesday began in America in 2012, as a way to give back after the well-known shopping days of Black Friday and Cyber Monday. It was brought to the UK in 2014 by the Charities Aid Foundation (CAF) with the key aim of encouraging people to think of others in the run up to Christmas. There are numerous ways to get involved through donating to charity or volunteering.
- The four Citizens Advice West Oxfordshire, Oxford, North Oxfordshire and South Northamptonshire and Oxfordshire and South Vale all exist to provide free, confidential, independent advice in Oxfordshire and they are all members of Citizens Advice, the national charity
- For Citizens Advice general telephone advice, visit www.caox.org.co.uk
- Citizens Advice in Oxfordshire are supported by more than 670 trained volunteers and 52 paid staff working across 14 advice centres. In the last year, we helped 24,500 people across Oxfordshire with 73,000 issues.
- Citizens Advice is made up of the national charity Citizens Advice; the network of independent local Citizens Advice charities across England and Wales; the Citizens Advice consumer service; and the Witness Service.
- Citizens Advice helped 2.7 million people face to face, over the phone, by email and web chat in 2018-19. We had 29 million visits to our national website. For full service statistics see Citizens Advice monthly publication [Advice Trends](#).