



Citizens Advice across Oxfordshire now provide full, free, immigration advice

Citizens Advice across Oxfordshire are now able to help with more detailed immigration questions to OISC Level 3.

Translation services can also be provided free of charge.

Al Bell, Chief Officer of Citizens Advice Oxford said:

“We are excited to announce this extension to our immigration advice, we know there is increasing demand for this type of advice and people are struggling to find free support in this area. We will now be able to support more people with immigration enquiries and put peoples’ minds at ease on what can be a very stressful issue.”

People are advised to get in touch with their local Citizens Advice for advice and support with any immigration issue by visiting www.caox.org.uk

We give people the knowledge and confidence they need to find their way forward - whoever they are, and whatever their problem.

- The Office of the Immigration Services Commissioner (**OISC**) regulates immigration advisers, ensuring they are fit and competent and act in the best interest of their clients. **OISC** is an executive non-departmental public body, sponsored by the Home Office.
- OISC Level 3 is the highest level of immigration learning for immigration adviser applicants. <https://www.gov.uk/government/publications/immigration-syllabus-level-3-oisc>
- Citizens Advice Oxford have seen a 14% increase in immigration issues year on year
- The four Citizens Advice West Oxfordshire, Oxford, North Oxfordshire and South Northamptonshire and Oxfordshire and South Vale all exist to provide free, confidential, independent advice in Oxfordshire and they are all members of Citizens Advice, the national charity
- For Citizens Advice general telephone advice, visit www.caox.org.co.uk

- Citizens Advice is made up of the national charity Citizens Advice; the network of independent local Citizens Advice charities across England and Wales; the Citizens Advice consumer service; and the Witness Service.
- We helped 2.7 million people face to face, over the phone, by email and web chat in 2018-19. We had 29 million visits to our national website. For full service statistics see Citizens Advice monthly publication [Advice Trends](#).
- Citizens Advice Oxfordshire are supported by more than 667 trained volunteers and 52 paid staff. In the last year, we helped 24,500 people across Oxfordshire with 73,000 issues.