

We are Citizens Advice Oxfordshire

In 2018- 2019 we gave advice to
24,500 people
about
73,000 issues

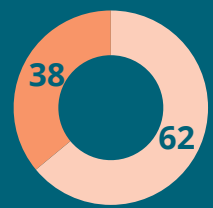
Most people have on average 3 issues



We deliver advice to some of the most vulnerable members of our community

38%

have a disability or long term health condition.



Our value to the public



£35 million

million

in wider economic and social value



£19,000

Value added by our volunteers each week



£9 million

Income gained through our advice



87%

of issues resolved

19%

We have seen an increase health issues raised



Our volunteers contributed almost

2,700 hours per week



We managed over
28,400
cases face-to-face



We handled over
12,300
phone calls




667
volunteers



52
paid staff

Our Impact

2018/19

 03444 111 444

www.caox.org.uk



Our Impact

2018/19

Helping people find a way forward whoever they are and wherever they are

